

 Early Warning System

EBRD-47912

FIF - Erste Bank Croatia: MSME finance



## Quick Facts

<b>Countries</b>	Croatia
<b>Financial Institutions</b>	European Bank for Reconstruction and Development (EBRD)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	FI
<b>Voting Date</b>	2015-11-25
<b>Borrower</b>	Erste & Steiermärkische Bank d.d.
<b>Sectors</b>	Finance
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 21.23 million
<b>Project Cost (USD)</b>	\$ 21.23 million



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## **Project Description**

This project finances a credit line to Erste & Steiermärkische Bank d.d. in Croatia, which will be channeled to the real economy via longer tenor investment loans, working capital facilities, and other financial products to respond to identified gaps in the financial markets and to help micro, small and medium enterprises.



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## Investment Description

- European Bank for Reconstruction and Development (EBRD)

Erste & Steiermärkische Bank d.d., Zagreb is the 3rd largest bank with a 15.0% market share measured by total assets as of end of H1 2015.



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## Contact Information

### Company Contact Information

Mirjana Haluga

mhaluga@erstebank.com

www.erstebank.hr

Ivana Lucica 2 10000 Zagreb

### ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent. You can contact the PCM at [pcm@ebrd.com](mailto:pcm@ebrd.com) or you can submit a complaint online using an online form, [http://www.ebrd.com/eform/pcm/complaint\\_form?language=en](http://www.ebrd.com/eform/pcm/complaint_form?language=en). You can learn more about the PCM and how to file a complaint at <http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html>.