

 Early Warning System

WB-P178162

Strengthening Digital Governance for Service Delivery



Quick Facts

Countries	Kosovo
Financial Institutions	World Bank (WB)
Status	Active
Bank Risk Rating	U
Borrower	Government of Kosovo
Sectors	Communications, Law and Government
Investment Type(s)	Loan
Investment Amount (USD)	\$ 30.00 million



Project Description

According to the bank website, the objective of this project is to improve the quality of and user access to selected public administrative services.c



Investment Description

- World Bank (WB)



Contact Information

ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>