

 Early Warning System

EBRD-53970

Infinum d.o.o.



Quick Facts

Countries	Croatia
Financial Institutions	European Bank for Reconstruction and Development (EBRD)
Status	Approved
Bank Risk Rating	B
Voting Date	2023-03-28
Borrower	Infinum d.o.o.
Sectors	Communications, Industry and Trade
Investment Type(s)	Loan
Loan Amount (USD)	\$ 11.71 million
Project Cost (USD)	\$ 11.71 million



Project Description

As stated by the EBRD, the project consists in the provision of a senior long-term loan to Infinum d.o.o., a Croatian IT company providing digital solutions to its clients, for expansion through acquisitions. The loan will support the Company's expansion efforts as well as further efficiency and profitability improvements.



Investment Description

- European Bank for Reconstruction and Development (EBRD)



Private Actors Description

From the EBRD's website:

Infinum d.o.o. is a privately owned IT company founded in 2005 in Croatia specialised in supporting digital transformation of corporates through consultancy and building customised digital products, mainly for clients from Europe and the US. The Company is owned by four Croatian individuals.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Infinum d.o.o.	Client	Communications



Contact Information

Client - Infinum d.o.o.:

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ACCESS TO INFORMATION

You can request information by emailing: accessinfo@ebrd.com or by using this electronic form:

<https://www.ebrd.com/eform/information-request>

ACCOUNTABILITY MECHANISM OF EBRD

The Project Complaint Mechanism (PCM) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an European Bank for Reconstruction and Development (EBRD)-financed project. If you submit a complaint to the PCM, it may assess compliance with EBRD's own policies and procedures to prevent harm to the environment or communities or it may assist you in resolving the problem that led to the complaint through a dialogue with those implementing the project. Additionally, the PCM has the authority to recommend a project be suspended in the event that harm is imminent.

You can contact the PCM at: pcm@ebrd.com or you can submit a complaint online using an online form at:

http://www.ebrd.com/eform/pcm/complaint_form?language=en

You can learn more about the PCM and how to file a complaint at: <http://www.ebrd.com/work-with-us/project-finance/project-complaint-mechanism.html>