

 Early Warning System

IADB-RG-T3056

Improve service delivery to citizens of LATAM and Carib through  
Massive Online Training



## Quick Facts

|                                |  |
|--------------------------------|--|
| <b>Financial Institutions</b>  | Inter-American Development Bank (IADB) |
| <b>Status</b>                  | Proposed                               |
| <b>Bank Risk Rating</b>        | C                                      |
| <b>Sectors</b>                 | Education and Health                   |
| <b>Investment Amount (USD)</b> | \$ 0.50 million                        |



## Project Description

This Technical Cooperation will:

- (i) contribute to public policies and institutions that are more effective, efficient, open and citizen centered; and
- (ii) improve service delivery to citizens through massive online training courses that will give access to free continuous education necessary to improve public services in LAC.



## Investment Description

- Inter-American Development Bank (IADB)



## Contact Information

*Project contact information not available at the time of disclosure.*

## ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).