Early Warning System

IADB-UR-L1109

Program for Improvement of Public Services and State-Citizen Interaction

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Quick Facts

Countries	Uruguay
Financial Institutions	Inter-American Development Bank (IADB)
Status	Approved
Bank Risk Rating	C
Voting Date	2015-12-14
Sectors	Law and Government, Technical Cooperation
Investment Type(s)	Loan
Investment Amount (USD)	$ 35.00 million
Project Cost (USD)	$ 40.00 million

Project Description

This project provides funds to the central government of Uruguay to increase the accessibility of government institutions for businesses and citizens. The project aims to simplify public processes, widen online governmental services, and promote governmental outreach to lower income citizens.

Investment Description

- Inter-American Development Bank (IADB)

Contact Information

no contact information available

ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).

Bank Documents

- Acquisitions Plan (Spanish)
- Detailed Budget (Spanish)
- Disbursements Plan (Spanish)
- Economic Evaluation (Spanish)
- Economic Evaluation II (Spanish)
- General Acquisitions Notice (Spanish) [Original Source]
- General Acquisitions Notice (Spanish) [Original Source]
- General Acquisitions Notice (Spanish) [Original Source]
- General Acquisitions Notice (Spanish) [Original Source]
- Internal Questionnaire (Spanish)
- Loan Proposal [Original Source]
- Loan Proposal (Spanish) [Original Source]
- Monitoring and Evaluation Plan
- Multiyear Execution Plan (Spanish)
- Operative Annual Plan (Spanish)
- Perfil de Proyecto. Programa de Mejora de los Servicios Publicos y de la interaccion Estado-Ciu [Original Source]
- PP - Anexo II: Environmental and Social Safeguards Reports [Original Source]
- Procedures Document (Spanish)
- Project Monitoring Report I (Public version) [Original Source]
- Project Monitoring Report II (Public version) [Original Source]
- Resolution [Original Source]
- Resolution (Spanish) [Original Source]