

 Early Warning System

EIB-20210532

Oasen Sustainable Water Supply



Quick Facts

Countries	Netherlands
Specific Location	South Holland province
Financial Institutions	European Investment Bank (EIB)
Status	Active
Bank Risk Rating	U
Voting Date	2021-12-10
Borrower	Oasen NV
Sectors	Water and Sanitation
Investment Type(s)	Loan
Loan Amount (USD)	\$ 79.23 million
Project Cost (USD)	\$ 263.72 million



Project Description

According to the EIB, the project concerns the 2022-2026 investment programme in the production and distribution facilities of OASEN, one of the Netherlands' smaller water supply companies. The programme consists mainly of renewal and extension of water treatment plants, reservoirs, pumping stations and distribution networks.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

As stated by Bloomberg, Oasen NV was founded in 1883. The Company's line of business includes the distribution of water for sale for domestic, commercial, and industrial use.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Oasen NV	Client	Water and Sanitation



Contact Information

No project contacts available at the time of disclosure.

Client - Oasen NV:

Address: Nieuwe Gouwe O.Z. 3, 2801 SB Gouda

Phone: +31 0182 59 35 30

Website: <https://www.oasen.nl/>

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet](#)

Media

- [Netherlands: Oasen continues water infrastructure investments with EIB support](#)