Early Warning System

EIB-20250072

NEW CFL SUSTAINABLE OPERATIONS BUILDING

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Quick Facts

Countries	Luxembourg
Specific Location	Luxembourg City
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	SOCIETE NATIONALE DES CHEMINS DE FER LUXEMBOURGEOIS
Sectors	Construction, Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	$ 71.63 million

Project Description

According to the Bank’s website, the project consists of an investment Loan to enable urban regeneration through the construction of a new multifunctional building and surrounding areas for CFL Operations and Maintenance Teams in Luxembourg City.

The aim is to contribute to urban regeneration and development, in line with the EIB Urban Lending Review (CA/496/16), which includes public building regeneration and upgrades.
The project is in line with the objectives of the New EU's Leipzig Charter, and the EU Urban Agenda as presented in the Pact of Amsterdam of May 2016.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

The *Société Nationale des Chemins de Fer Luxembourgeois* (CFL) is the national railway company of Luxembourg. In 2024, it carried approximately 31.3 million passengers. As of 2023, the company employs around 5,000 people, making CFL the country's largest corporate employer.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	SOCIETE NATIONALE DES CHEMINS DE FER LUXEMBOURGEOIS (CFL)	Client	-

Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces