Early Warning System

WB-P164665

Public Sector Reform for Results Project

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Quick Facts

Countries	Ghana
Financial Institutions	World Bank (WB)
Status	Active
Bank Risk Rating	C
Voting Date	2018-10-23
Borrower	Ministry of Finance
Sectors	Finance
Investment Amount (USD)	$ 35.00 million
Project Cost (USD)	$ 35.00 million

Project Description

The development objective of the Public Sector Reform for Results Project for Ghana is to improve efficiency and accountability in the delivery of selected services by selected entities. The project comprises of four components. The first component, strengthening organizational performance addresses two key problems relating to organizational performance: (i) low levels of organizational performance; and (ii) the challenge of strengthening organizations to achieve targeted results. It consists of following sub-components: (i) office of the head of civil service (OHCS) - strengthening selected entities' performance; (ii) public services commission (PSC) - strengthening selected entities' performance; (iii) commission on human rights and administrative justice (CHRAJ) - strengthening the capacity of the CHRAJ's grievance redress and complaints handling fairness in the delivery of administrative services; and (iv) implementation of national public sector reform strategy. The second component, improving efficiency, accountability, and citizen engagement in the delivery of selected services supports to improve efficiency, accountability, and citizen engagement in the delivery of selected services by selected entities. It consists of following sub-components: (i) improving efficiency in service delivery; (ii) national information technology agency (NITA) - harnessing technology for service delivery; and (iii) implementation of national public sector reform strategy. The third component, improving monitoring and evaluation (M and E) provides support to improve M and E across government. It consists of following sub-components: (i) strengthening institutional capacity for M and E; and (ii) stakeholder engagement. The fourth component will finance activities on project management, coordination, and public reporting.

Investment Description

- World Bank (WB)

Contact Information

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ACCOUNTABILITY MECHANISM OF WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. You can learn more about the Inspection Panel and how to file a complaint at: http://ewebapps.worldbank.org/apps/ip/Pages/Home.aspx.

Bank Documents

- Ghana - Public Sector Reform for Results Project (English) [Original Source]
- Project Information Document-Integrated Safeguards Data Sheet - Ghana Public Sector Reform for Resul [Original Source]