

 Early Warning System

EIB-20160412

LISBON CLIMATE ADAPTATION DRAINAGE SYSTEM



## Quick Facts

<b>Countries</b>	Portugal
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	CAMARA MUNICIPAL DE LISBOA
<b>Sectors</b>	Water and Sanitation
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 63.38 million
<b>Loan Amount (USD)</b>	\$ 63.38 million
<b>Project Cost (USD)</b>	\$ 154.43 million



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## Project Description

According to EIB website, the project is for the upgrading of the drainage network of Lisbon which includes the drainage tunnels and ancillary infrastructure to reduce the frequency and magnitude of floods in the city. The project is intended to minimize the recurring and increasing problem of flooding while increasing infrastructure resilience in specific vulnerable areas of the City of Lisbon, including parts of the historical city centre. The project is part of the Lisbon's Drainage Master Plan 2016-2030, which includes recommendations regarding a number of structural interventions in the city.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

No contact information provided

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



### Bank Documents

- [Environmental and Social Impact Assessment \(ESIA\) - LISBON CLIMATE ADAPTATION DRAINAGE SYSTEM](#)
- [LISBON CLIMATE ADAPTATION DRAINAGE SYSTEM - Estudo de Impacte Ambiental](#)
- [LISBON CLIMATE ADAPTATION DRAINAGE SYSTEM - Estudo de Impacte Ambiental - Relatório Síntese](#)
- [LISBON CLIMATE ADAPTATION DRAINAGE SYSTEM - Resumo Não Técnico](#)



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**Other Related Projects**

- EIB-20160209 LISBON URBAN REGENERATION CLIMATE HOUSING FL