

 Early Warning System

EIB-20190582

VITENS - AFFORDABLE DRINKING WATER SUPPLY



## Quick Facts

<b>Countries</b>	Netherlands
<b>Specific Location</b>	Flevoland, Friesland, Gelderland, Utrecht and Overijssel
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	U
<b>Voting Date</b>	2020-03-18
<b>Borrower</b>	VITENS NV
<b>Sectors</b>	Water and Sanitation
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 164.14 million
<b>Loan Amount (USD)</b>	\$ 164.14 million
<b>Project Cost (USD)</b>	\$ 354.55 million



### **Project Description**

According to EIB website, the project will secure or enhance the quality of life to up to 6 million residents in the provinces of Flevoland, Friesland, Gelderland, Utrecht and Overijssel, by improving the reliability and affordability of the water supply service. It consists mainly of renewal and upgrading of water treatment plants, reservoirs and pumping stations, distribution networks and water meters aimed at providing an even more reliable and affordable drinking water supply.



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## Investment Description

- European Investment Bank (EIB)



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Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Vitens NV	Client	-

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## Contact Information

No contact information provided at the time of disclosure.

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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**Bank Documents**

- [Environmental and Social Data Sheet \(ESDS\) - VITENS - AFFORDABLE DRINKING WATER SUPPLY](#) [Original Source]