

 Early Warning System

WB-P167246

First Programmatic Water Supply and Sewerage Service Delivery Reform  
Development Policy Loan for Shi



## Quick Facts

<b>Countries</b>	India
<b>Specific Location</b>	Shimla Himachal Pradesh
<b>Financial Institutions</b>	World Bank (WB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Voting Date</b>	2018-11-28
<b>Borrower</b>	Government of India
<b>Sectors</b>	Water and Sanitation
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 40.00 million
<b>Project Cost (USD)</b>	\$ 40.00 million



## Project Description

According to the bank website, "this operation supports the Government of Himachal Pradesh (GoHP)'s water supply and sewerage (WSS) Medium-term Program in establishing the WSS Company with devolved responsibilities for improving services in the Greater Shimla Area along with policies for service delivery orientation and accountability to customers, operational efficiency and financial sustainability. The GoHP and SMC have incorporated the WSS Company (SJPNL) with a Board of Directors and policies for managerial and financial autonomy. The Medium-term Program includes the following policies on performance standards for the Greater Shimla Area: (1) universal access to piped water supply and sewage connections; (2) continuous pressurized water supply (24X7); and (3) compliance with Golnorms for water quality and effluents. All households in Greater Shimla Area will receive safe and piped water supply of 135 liter per capita per day (lpcd) and sewage connection. Increasing block volumetric tariff has been notified for all categories of customers with special provisions for low income households. Connection policies have special provisions to subsidize low income households to connect to piped water supply and sewage system."



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## Investment Description

- World Bank (WB)



## Contact Information

### World Bank

Smita Misra

Lead Water Supply and Sanitation Specialist

### Borrower/Client/Recipient

Department of Economic Affairs

Bandana Preyashi, Director

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### Implementing Agencies

Urban Development Department, Government of Himachal Pradesh

Prabodh Saxena

Principal Secretary, Urban Development

[udsecy-hp@nic.in](mailto:udsecy-hp@nic.in)

## ACCOUNTABILITY MECHANISM OF WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing [ipanel@worldbank.org](mailto:ipanel@worldbank.org).

You can learn more about the Inspection Panel and how to file a complaint at:

<http://ewebapps.worldbank.org/apps/ip/Pages/Home.aspx>.



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## Bank Documents

- [Concept Program Information Document \(PID\) - First Programmatic Water Supply and Sewerage Service De](#) [Original Source]