

 Early Warning System

EIB-20160290

EFFICACITE ENERGETIQUE LOGEMENT SOCIAL



Quick Facts

Countries	France
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Borrower	SOCIETE NATIONALE IMMOBILIERE
Investment Amount (USD)	\$ 235.00 million



Project Description

The EIB is financing the energy efficiency retrofitting of up to 25,000 social housing units held by thirteen social housing subsidiaries of Societe Nationale Immobiliere (SNI, CDC group). The financing will take the form of a loan to a holding in which SNI regroups its shares of the thirteen social housing subsidiaries.

The rehabilitation will aim to reach, when technically possible, the level required to qualify for the label "BBC Renovation" or equivalent, or otherwise a level compatible with this objective, hence fulfilling the EU policy objectives set by the Europe 2020 strategy.



Investment Description

- European Investment Bank (EIB)



Contact Information

No project contacts available at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal – the Complaints Mechanism Office – and one external – the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet](#)
- [Investment Plan for Europe \(Juncker Plan\)](#)
- [Press Release: EFSI: EUR 200m for refurbishing social housing in France with the SNI Group](#)