

 Early Warning System

IADB-PN-L1114

Panama Online Program



## Quick Facts

<b>Countries</b>	Panama
<b>Financial Institutions</b>	Inter-American Development Bank (IADB)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	C
<b>Voting Date</b>	2016-05-25
<b>Borrower</b>	República de Panamá
<b>Sectors</b>	Law and Government
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 22.00 million
<b>Project Cost (USD)</b>	\$ 30.00 million



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## Project Description

The program objective is to improve efficiency and equity in the delivery of public services, in order to enhance economic competitiveness and social inclusion. This general objective will be achieved through the following specific objectives: (i) modernize access to a set of strategic transactions for businesses and citizens; (ii) enable access to public services for citizens with the greatest social needs; (iii) strengthen the AIG and other government entities with responsibilities in e-government and process streamlining; and (iv) improve the capacity of the Ministry of the Environment to process transactions.



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## Investment Description

- Inter-American Development Bank (IADB)

The program will have a total cost of US\$30 million, to be financed with proceeds from an investment loan for US\$22 million from the Bank's Ordinary Capital and a local contribution in cash of US\$8 million. The disbursement period will be five years.



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## Contact Information

### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).



## Bank Documents

- [Enlace - Agenda Digital 2014-2019 – Panamá 4.0](#)
- [Enlace - Análisis de la pobreza por Infoplaza](#)
- [Enlace - Análisis Económico](#)
- [Enlace - Carta de la Ministra del Ministerio de Ambiente a la AIG](#) [Original Source]
- [Enlace - Convenio Marco Interinstitucional entre el Ministerio de Gobierno y la AIG](#) [Original Source]
- [Enlace - Declaración de Santo Domingo: Gobernabilidad y Desarrollo en la Sociedad del Conocimiento](#) [Original Source]
- [Enlace - Informe Presentado Al Consejo de Ministros sobre el Grado de Avance de la Implantación de l](#) [Original Source]
- [Enlace - Plan de Monitoreo y Evaluación](#)
- [Enlace - Plan Estratégico de Gobierno 2015-2019](#) [Original Source]
- [Enlace - Plan Nacional de Competitividad](#) [Original Source]
- [Enlace - POA, Presupuesto Detallado, Plan de Adquisiciones, PEP, Desembolsos](#)
- [Enlace - Revisión del proceso de emisión de Certificados de Re-Exportación](#) [Original Source]
- [Enlace - Revisión Integral del Plan Nacional de Logística de Cargas - PNLog Panamá, 2014-2024](#)
- [Enlace - Tabla de Factores Causales](#)
- [Enlace - Tabla de formulas para el análisis económico](#)
- [Panama Online Program Resolution](#) [Original Source]
- [Panama. Proposal for a loan for the "Panama Online Program"](#) [Original Source]
- [Panamá. Propuesta de préstamo para el "Programa Panamá en Línea"](#) [Original Source]
- [Perfil de Proyecto](#) [Original Source]
- [PN-L1114 First period Jan-Jun 2016-Public Report](#)
- [Programa Panamá en Línea Resolution](#) [Original Source]