

 Early Warning System

WB-P511767

Nepal Digital Transformation



Quick Facts

Countries	Nepal
Financial Institutions	World Bank (WB)
Status	Approved
Bank Risk Rating	B
Voting Date	2026-02-09
Borrower	Nepal
Sectors	Communications, Law and Government
Investment Type(s)	Loan
Investment Amount (USD)	\$ 50.00 million
Loan Amount (USD)	\$ 50.00 million
Project Cost (USD)	\$ 90.00 million



Project Description

According to bank's website, the approved project aims to invest in digital public infrastructure (DPI) in Nepal to enable the digitalization of public services through shared digital platforms across prioritized sectors. To build trust and strengthen digital development and services in the country, the project will help bring government services directly to the people including marginalized and hard-to reach populations. This will enable individuals and businesses to transact via the Nagarik app, an integrated online- and mobile portal. To enable such seamless, online service delivery, the project will also invest in the necessary underlying Digital Public Infrastructure (DPI) including national identity and national data exchange. The project will also support the government to develop appropriate data hosting infrastructure and data classification policy to ensure insulation from any natural or manmade disasters. The project will support the GoN to design a new national identity (NID) system and also establish an integrated social protection system (ISPS), based on NID, to reduce inefficiency and duplications and promote transparency and inclusion of vulnerable groups in the country. The design and implementation of digital platforms under this component will draw on good practice examples and lessons learned from countries like Moldova, Jordan, Singapore, South Korea, and Ukraine, with a robust track record of leveraging DPI for public service digitalization. The project will also support the GoN to create a legal and regulatory enabling environment to effectively develop their digital economy and create a trusted environment. This will include the drafting and amendment of a data protection law, cyber security law, electronic transactions law and national ID law. In addition, the project will support the GoN to develop data governance frameworks to effectively leverage data hosting and cloud computing. This will include data classification frameworks as well as data hosting guidance on use of hybrid or public cloud, outside of Nepal. Given Nepal's fragilities it will be important to develop a cloud-first policy to enhance resilience and supporting business continuity. The project will also support digitalization of high impact services identified by the Government. This will include business process reengineering for the select services and full digitalization of select services including land administration.



Early Warning System Project Analysis

Environmental and Social Risk: M



Investment Description

- World Bank (WB)

Total Project Cost: US\$ 90.00 million

Commitment Amount: US\$ 50.00 million



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ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



Bank Documents

- [Appraisal Environmental and Social Review Summary - ESRS \(English\)](#)
- [Appraisal Project Information Document - PID \(English\)](#)
- [Concept Environmental and Social Review Summary - ESRS \(English\)](#)
- [Concept Project Information Document - PID \(English\)](#)