

 Early Warning System

WB-P508728

Justice for Citizens and Businesses (JUST)



Quick Facts

Countries	Armenia
Financial Institutions	World Bank (WB)
Status	Canceled
Bank Risk Rating	B
Voting Date	2026-10-29
Borrower	Ministry of Finance
Sectors	Law and Government
Investment Type(s)	Loan
Investment Amount (USD)	\$ 40.26 million
Loan Amount (USD)	\$ 40.26 million
Project Cost (USD)	\$ 40.26 million



Project Description

According to bank's website, the canceled project aims to improve judicial service delivery in Armenia and apply a citizen- and business-centric approach in line with the Government Strategy 2021-2026, Strategy for Legal and Judicial Reforms 2022-2026 and Digital Architecture of Armenia. The proposed investments complement support provided by other development partners. The investment project is structured around four components and uses performance-based conditions to focus attention on key results in judicial service delivery. Component 1: Strengthening quality (US\$ 5.1 million from IBRD financing). This component establishes the foundation for evidence-based and results-oriented decision-making by enhancing strategic planning, budgeting, and M&E processes; strengthens training and professional development of judges, performance management and disciplinary systems; supports female representation in judicial leadership positions; and the development of capacity to address DV and GBV cases. Component 2: Strengthening operational efficiency (US\$ 16.95 million from IBRD financing). This component streamlines business processes and finances investments in technology, modern case management tools, and interoperability of the unified electronic court management system. Component 3: "Smart Courts" (US\$ 37.45 million from IBRD financing). This component supports improvements in access particularly for women, survivors of DV and GBV, children, and other vulnerable groups through: online resources to provide targeted support for vulnerable populations; and the renovation of selected court buildings in line with design standards. Component 4: Project Management (US\$3.0 million). The component will support project management, external audit, monitoring and reporting, and oversight of environmental and social safeguards. This component will be implemented by the MoJ.



Early Warning System Project Analysis

Environmental and Social Risk: M



Investment Description

- World Bank (WB)

Total Project Cost: US\$ 0.00 million

Commitment Amount: US\$ 40.26 million



Contact Information

Task Team Leader: Eva Maria Melis

Title: Senior Governance Specialist

Email: emelis@worldbank.org

TTL Contact: Daniela Veronica Felcman

Title: Senior Governance Specialist

Email: dfelcman@worldbank.org

ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



Bank Documents

- [Concept Environmental and Social Review Summary - ESRS \(English\)](#)
- [Concept Project Information Document - PID \(English\)](#)