

 Early Warning System

WB-P508317

Sri Lanka Digital Transformation



Quick Facts

Countries	Sri Lanka
Financial Institutions	World Bank (WB)
Status	Approved
Bank Risk Rating	C
Voting Date	2025-12-19
Borrower	Democratic Socialist Republic of Sri Lanka
Sectors	Communications, Law and Government
Investment Type(s)	Loan
Investment Amount (USD)	\$ 50.00 million
Loan Amount (USD)	\$ 50.00 million



Project Description

According to the Bank's website, the approved project aims to accelerate the digitalization of public services and create efficiencies through shared digital platforms that can be leveraged across sectors and boost the digital startup ecosystem and international opportunities for IT firms. The project is designed around two components: 1. Digital Government and Services This component aims to digitalize public service delivery, making it more accessible and efficient. It will support the development of an online government service delivery portal that brings together services from across sectors, setting up a national data exchange for seamless data sharing among government entities, and expanding cloud-based government data hosting. These investments will be complemented by targeted capacity-building programs to boost digital adoption among people and government officials. Support for citizens will focus on enhancing basic digital literacy and adoption of digital services among underserved groups, including women, youth, and the elderly. To achieve this, the project will support the development and delivery of digital literacy training, the setup of citizen service desks across select underserved communities, and the rollout of an information, communications, and education campaign. In addition, the component will support the operationalization of empowered digital institutions and the development and implementation of the necessary policy frameworks to accelerate digital transformation. 2. Digital Startup Ecosystem and Industry Development This component will create a robust enabling environment for digital entrepreneurship and for the continued growth of Sri Lanka's IT sector. It will support the formulation of a comprehensive IT industry development strategy to promote IT exports, growth, and job creation in the digital sector. The project will also provide acceleration support for digital startups and strengthen the capacity of existing startup incubators and tech hubs. The participation of female entrepreneurs will be supported through targeted outreach and a dedicated track for women-led (and co-led) startups. In addition, the project will deliver market access support for mid-sized IT services and tech firms, including targeted export promotion initiatives, to competitively position Sri Lankan firms and facilitate new business opportunities across two to three priority markets. This component will be implemented in close coordination with the industry and the International Finance Corporation (IFC).



Early Warning System Project Analysis

Environmental and Social Risk: L



Investment Description

- World Bank (WB)

Total Project Cost: US\$ 0.00 million

Commitment Amount: US\$ 50.00 million



Private Actors Description

GovTech delivers foundational digital infrastructure, platforms and services that shape Sri Lanka's digital future. By making public services simpler, faster, and more accessible for every citizen, unlocking new growth for businesses, and elevating the capabilities of people and institutions, we are actively engineering a digitally empowered and inclusive society.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	GovTech Sri Lanka (Private) Limited	Client	Communications



Contact Information

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ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



Bank Documents

- [Appraisal Environmental and Social Review Summary - ESRS \(English\)](#)
- [Appraisal Project Information Document - PID \(English\)](#)
- [Concept Environmental and Social Review Summary - ESRS \(English\)](#)
- [Concept Project Information Document - PID \(English\)](#)
- [Sri Lanka - Digital Transformation Project \(English\)](#)