

 Early Warning System

WB-P506533

Integrated Social Protection and Jobs Services in Tunisia



Quick Facts

Countries	Tunisia
Financial Institutions	World Bank (WB)
Status	Proposed
Bank Risk Rating	B
Borrower	Government of Tunisia - Ministry of Social Affairs
Sectors	Law and Government
Investment Type(s)	Grant
Investment Amount (USD)	\$ 1.80 million
Project Cost (USD)	\$ 1.80 million



Project Description

According to the Bank's website, the Project Development Objective (PDO) is to improve the delivery of and access to integrated social services for poor and vulnerable households and individuals in Tunisia.

The proposed project will strengthen Tunisia's social protection sector by promoting better access to and delivery of integrated social services. It will also support the implementation of Component 3 (Strengthening the Social Protection System) activities of the Social Protection Emergency Response project (P176352). On the demand side, the proposed project will support the Ministry of Social Affairs (MoSA) and the AMEN Social program, in particular, to carry out information and awareness-raising campaigns to improve the communication and information to vulnerable populations on their legal and social rights and access to integrated services. On the delivery side, the proposed project will support the delivery of integrated social services by developing the AMEN Social program's Management Information System (MIS) and purchasing the necessary equipment and vehicles to improve the working conditions and services provided by the MoSA.



Early Warning System Project Analysis

The environmental risk rating for this project is considered moderate. The project involves moderate-risk activities like replacing window panes, painting walls, minor plumbing (e.g., changing faucets), upgrading air conditioning systems, and purchasing IT equipment. These tasks are confined to office settings and present moderate environmental impact. Primary environmental risks include noise, dust, and waste generation during renovations, as well as the procurement and disposal of IT equipment.

Social risks for this project are assessed moderate and entail discrimination between civil servants and social exclusion of beneficiaries including among vulnerable groups and social Workers. Persons with disability among beneficiaries and especially severe visually impaired persons and beneficiaries residing in remote areas might be excluded from project outcomes.

Shortcomings in terms of digital infrastructure and connectivity may exclude some beneficiaries and prevent social workers from the potential of the project in terms of public services modernization.



Investment Description

- World Bank (WB)

Tunisia Economic Resilience and Inclusion Umbrella Program (Grant): US\$ 1.80 million



Contact Information

World Bank

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ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

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The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



Bank Documents

- [Environmental and Social Review Summary - Integrated Social Protection and Jobs Services in Tunisia](#) [Original Source]
- [Project Information Document - Integrated Social Protection and Jobs Services in Tunisia - P506533](#) [Original Source]