

 Early Warning System

WB-P505094

Digital Zambia Acceleration Project (DZAP)



Quick Facts

Countries	Zambia
Financial Institutions	World Bank (WB)
Status	Approved
Bank Risk Rating	B
Voting Date	2025-09-11
Borrower	Government of Zambia - Smart Zambia Institute
Sectors	Communications, Infrastructure
Investment Type(s)	Grant
Investment Amount (USD)	\$ 100.00 million
Project Cost (USD)	\$ 120.00 million



Project Description

According to the Bank's website, the objective of the Digital Zambia Acceleration Project is to increase access to and the inclusive use of the internet and digitally enabled services.

There are four components to the project, the first component being affordable broadband. This component focuses on expanding essential, high-quality, resilient, and affordable broadband infrastructure and services. This component comprises three subcomponents: extending the backbone and regional networks, providing last-mile connectivity, and enhancing the enabling environment. The second component is the Interoperable and secure platforms. This component comprises three subcomponents: developing digital ID services, enhancing digital government and services, and facilitating regional trade. The third component is the digital skills and capabilities. This component includes two subcomponents: enhancing basic digital literacy and nurturing employment-ready advanced digital skills. Finally, the fourth component is the program management and capacity building. This component will support the critical building blocks for strong implementation, learning, and coordination of the program.



Early Warning System Project Analysis

The environmental and social risk rating is **Moderate**. An assessment of the project reveals potential environmental and social risks and impacts and occupational health and safety (OHS) risks that may result from proposed activities. These could include: (a) excavation of trenches for installation of fiber optic cables; (b) minimal vegetation loss; (c) generation of e-Waste; (d) exposure to electrical hazards, including working under high-voltage supply lines; (e) traffic-related incidents; (f) transmission of communicable diseases; (g) potential exclusion of vulnerable groups from accessing project benefits; (h) potential incidences of sexual exploitation and abuse or sexual harassment (SEA/SH) due to contractor-community interactions; (i) potential loss of data privacy due to exposure of personal information to unauthorized individuals; and (j) theft of fuel or oil and solar equipment powering ICT infrastructure if not properly secured.



Investment Description

- World Bank (WB)

Total Project Cost: US\$ 120.00 million

IDA Grant: US\$ 100.00 million



Private Actors Description

The *SMART Zambia Institute* is a Division under the Office of the President mandated to coordinate and implement electronic government (E-Government) for the citizens, businesses and within government for improved service delivery. The Institute was established through a Government Gazette notice No 836 of 2016.



Contact Information

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ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



Bank Documents

- Appraisal Environmental and Social Review Summary (ESRS) - Digital Zambia Acceleration Project (DZAP)
- Appraisal Project Information Document (PID) (English)
- Climate Finance Assessment (P505094)
- Concept Environmental and Social Review Summary (ESRS) - Digital Zambia Acceleration Project (DZAP)
- Concept Project Information Document (PID) (English)
- Disclosable Version of the ISR - Digital Zambia Acceleration Project (DZAP) - P505094 - Sequence No
- Disclosable Version of the ISR - Digital Zambia Acceleration Project (DZAP) - P505094 - Sequence No
- Environmental and Social Commitment Plan (ESCP) Digital Zambia Acceleration Project (DZAP) (P505094)
- Official Documents- Agreement for Advance No. V527-ZM.pdf (English)
- Official Documents- Disbursement and Financial Information Letter for Grant E4180-ZM.pdf
- Official Documents- Disbursement and Financial Information Letter for V527-ZM.pdf (English)
- Official Documents- Financing Agreement for Grant E4180-ZM.pdf
- Stakeholder Engagement Plan (SEP) - Digital Zambia Acceleration Project (DZAP) - P505094 (English)
- Zambia - Digital Zambia Acceleration Project
- Zambia - Digital Zambia Acceleration Project : Implementation Support Mission - April 20 to 24, 2026
- Zambia - EASTERN AND SOUTHERN AFRICA- P505094- Digital Zambia Acceleration Project (DZAP) - Procurem
- Zambia - EASTERN AND SOUTHERN AFRICA- P505094- Digital Zambia Acceleration Project (DZAP) - Procurem
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