

 Early Warning System

WB-P180707

Khyber Pakhtunkhwa Citizen-Centered Service Delivery Project



### Quick Facts

Countries	Pakistan
Specific Location	Khyber Pakhtunkhwa Province
Financial Institutions	World Bank (WB)
Status	Active
Bank Risk Rating	B
Voting Date	2023-07-06
Borrower	Government of Pakistan
Sectors	Education and Health
Investment Type(s)	Grant, Loan
Investment Amount (USD)	\$ 46.00 million
Grant Amount (USD)	\$ 4.00 million
Project Cost (USD)	\$ 50.00 million



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### Project Description

According to the Bank's website, the objective of this project is to promote access to child health services and enhance citizen-centered service delivery in selected districts of Khyber Pakhtunkhwa Province.



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### Investment Description

- World Bank (WB)



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### Contact Information

#### World Bank

Amjad Zafar Khan  
Sr Social Protection Specialist

#### Borrower/Client/Recipient

Islamic Republic of Pakistan  
Kazim Niaz  
Secretary  
secretary@ead.gov.pk

#### Implementing Agencies

National Database and Registration Authority (NADRA)  
Gohar Marwat  
Director General  
gohar.marwat@nadra.gov.pk

#### ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

#### ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing [ipanel@worldbank.org](mailto:ipanel@worldbank.org). Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



### Bank Documents

- [Appraisal Environmental and Social Review Summary \(ESRS\) - Khyber Pakhtunkhwa Citizen Centered Servi](#) [Original Source]
- [Concept Environmental and Social Review Summary \(ESRS\) - KP FATA Citizen Centered Service Delivery P](#) [Original Source]
- [Concept Project Information Document \(PID\) - KP FATA Citizen Centered Service Delivery Project - P18](#) [Original Source]
- [Environmental and Social Commitment Plan \(ESCP\) - Khyber Pakhtunkhwa Citizen Centered Service Delive](#) [Original Source]
- [Environmental and Social Management Plan \(ESMP\) KP Citizen Centered Service Delivery Project \(P18070](#) [Original Source]
- [Pakistan - Khyber Pakhtunkhwa Citizen-Centered Service Delivery Project](#) [Original Source]
- [Project Information Document - Khyber Pakhtunkhwa Citizen Centered Service Delivery Project - P18070](#) [Original Source]
- [Stakeholder Engagement Plan \(SEP\) - Khyber Pakhtunkhwa Citizen Centered Service Delivery Project - P](#) [Original Source]