

## WB-P178920

ENGAGING CITIZENS TO IMPROVE SERVICE DELIVERY THROUGH SOCIAL ACCOUNTABILITY AF



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### **Quick Facts**

Countries	Cambodia
Financial Institutions	World Bank (WB)
Status	Proposed
Bank Risk Rating	U
Borrower	World Vision International
Sectors	Technical Cooperation



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### **Project Description**

According to the bank's website, the project seeks "to improve the quality and responsiveness of selected public services through more informed and engaged citizens."



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### **Investment Description**

• World Bank (WB)

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#### **Contact Information**

### Benjamin Burckhart - Team Leader

Contact details not provided at the time of disclosure.

#### ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: https://www.worldbank.org/en/access-to-information/request-submission

#### ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. Information on how to file a complaint and a complaint request form are available at: https://www.inspectionpanel.org/how-to-file-complaint