

 Early Warning System

WB-P178162

Strengthening Digital Governance for Service Delivery



## Quick Facts

|                         |                                    |
|-------------------------|------------------------------------|
| Countries               | Kosovo                             |
| Financial Institutions  | World Bank (WB)                    |
| Status                  | Active                             |
| Bank Risk Rating        | U                                  |
| Borrower                | Government of Kosovo               |
| Sectors                 | Communications, Law and Government |
| Investment Type(s)      | Loan                               |
| Investment Amount (USD) | \$ 30.00 million                   |



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## Project Description

According to the bank website, the objective of this project is to improve the quality of and user access to selected public administrative services.c



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## Investment Description

- World Bank (WB)



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## Contact Information

### ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

### ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing [ipanel@worldbank.org](mailto:ipanel@worldbank.org). Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>