

 Early Warning System

WB-P177845

Improving Service Delivery at Local Government Level



## Quick Facts

<b>Countries</b>	Albania
<b>Financial Institutions</b>	World Bank (WB)
<b>Status</b>	Active
<b>Bank Risk Rating</b>	B
<b>Voting Date</b>	2022-10-20
<b>Borrower</b>	Government of Albania
<b>Sectors</b>	Law and Government
<b>Investment Amount (USD)</b>	\$ 65.00 million
<b>Project Cost (USD)</b>	\$ 65.00 million



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**Project Description**

According to the bank website, the objective of this project is to increase universal access to, quality and accountability of priority services.



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**Investment Description**

- World Bank (WB)

Investment type not available on website at the time of the snapshot



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## Contact Information

### ACCESS TO INFORMATION

To submit an information request for project information, you will have to create an account to access the Access to Information request form. You can learn more about this process at: <https://www.worldbank.org/en/access-to-information/request-submission>

### ACCOUNTABILITY MECHANISM OF THE WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing [ipanel@worldbank.org](mailto:ipanel@worldbank.org). Information on how to file a complaint and a complaint request form are available at: <https://www.inspectionpanel.org/how-to-file-complaint>



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**Bank Documents**

- [Concept Environmental and Social Review Summary \(ESRS\) - Improving Universal Access to High Standard](#)
- [Concept Project Information Document \(PID\) - Improving Universal Access to High Standard Public Serv](#)