

 Early Warning System

WB-P169413

MG-Digital Governance and Identification Management System Project-  
PRODIGY



### Quick Facts

<b>Countries</b>	Madagascar
<b>Financial Institutions</b>	World Bank (WB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Voting Date</b>	2019-12-19
<b>Borrower</b>	Government of Madagascar; Ministry of Finances and Budget
<b>Sectors</b>	Law and Government
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 150.00 million
<b>Project Cost (USD)</b>	\$ 150.00 million



### Project Description

According to bank documents, the Project Objective is to increase inclusive access to legal identity, and to improve service delivery in selected sectors.

The project is expected to have 04 components:

1. **Creation of a Consolidated Identity Management System:** This component seeks to address the shortfalls and inefficiencies of the current identity management system. The objectives are to: (i) facilitate and secure access to civil registration services and legal identity for all citizens; and (ii) provide the institutional and technological underpinnings to support streamlined access to public services and benefits, as well as digital government efforts. The main beneficiaries of this component will be institutions in charge of civil registration and identity management across the country, including the Ministry of Interior, Local Government and Local Tribunals.
2. **Digital and Mobile Government Services:** This second component seeks to address and improve digital governance issues that lead to poor outcomes in governance and service delivery. The objectives are to: (i) mainstream a demand-driven and user-centric approach to service delivery, thereby improving efficiency and citizen satisfaction; and (ii) increase the coverage and quality of public services offered through multiple channels (web, phone and in-person).
3. **Promoting the Domestic Digital Economy:** The third component seeks to strengthen the connectivity, human capital and business environment required to promote Madagascar's digital economy. The objectives of this component are to: (i) increase local governments' connectivity, ii) lower the barriers for formalization of tech startups and SMEs, and (iii) incentivize participation of startups and SMEs in public contracts of digital goods and services.
4. **Project management and implementation:** The main objectives of this component are to reinforce project implementation capacity, support operating costs related to project management and provide equipment for project management. Effective project management ensures the necessary coordination and change-management processes are carried out in a timely and effective manner.



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## Investment Description

- World Bank (WB)



### Contact Information

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### ACCOUNTABILITY MECHANISM OF WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing [ipanel@worldbank.org](mailto:ipanel@worldbank.org). You can learn more about the Inspection Panel and how to file a complaint at: <http://ewebapps.worldbank.org/apps/ip/Pages/Home.aspx>.



### Bank Documents

- [Environmental and Social Review Summary \(ESRS\) - MG-Digital Governance and Identification Management](#) [Original Source]
- [Project Information Document \(Concept Stage\) - Kenya Secondary Roads and Agriculture Development Pro](#) [Original Source]