Early Warning System

WB-P160567

Citizens' Charter Afghanistan Project

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Quick Facts

Countries	Afghanistan
Financial Institutions	World Bank (WB)
Status	Active
Bank Risk Rating	B
Voting Date	2016-10-27
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 227.00 million
Project Cost (USD)	$ 628.00 million

Project Description

The development objective for the Citizens' Charter Afghanistan Project is to improve the delivery of core infrastructure and social services to participating communities through strengthened Community Development Councils (CDCs). These services are part of a minimum service standards package that the Government is committed to delivering to the citizens of Afghanistan. Citizens' Charter Afghanistan Project will seek to address key limitations of line agency efforts and NSP to date, and respond to financial constraints to national development investments. First, it will bring together under one umbrella program the rural and urban community level work. Second, consolidating service delivery under the Citizens' Charter brings many advantages to Afghanistan's development planning. This transition means that there will be increased emphasis on linking CDCs with local government institutions and ministries following a systems-based rather than project based approach. To provide improved services, the Citizens' Charter will set a threshold of core infrastructure and services that the government will provide to all accessible communities over the next ten years. The Citizens' Charter will be the first inter-ministerial program where Ministries collaborate on a single program in both rural and urban areas. This project comprises four components. 1) First component, service standards grants will support two types of grants to CDCs: (i) rural areas service standards grants, and (ii) urban areas block grants. 2) Second component, institution building CCAP aims to build strong Afghan institutions from national to local levels, capable of planning and managing their own development. This component will support: capacity building; technical assistance; and community facilitation services. 3) Third component, monitoring and knowledge learning includes learning activities from village to n

Investment Description

- World Bank (WB)

Contact Information

ACCOUNTABILITY MECHANISM OF WORLD BANK

The World Bank Inspection Panel is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by a World Bank-financed project. If you submit a complaint to the Inspection Panel, they may investigate to assess whether the World Bank is following its own policies and procedures for preventing harm to people or the environment. You can contact the Inspection Panel or submit a complaint by emailing ipanel@worldbank.org. You can learn more about the Inspection Panel and how to file a complaint at: http://ewebapps.worldbank.org/apps/ip/Pages/Home.aspx.

Bank Documents

- Afghanistan - Citizens Charter Afghanistan Project (English) [Original Source]
- Afghanistan - Citizens' Charter Afghanistan Project : environmental assessment : Environmental and s [Original Source]
- Afghanistan - Citizensâ€™ Charter Afghanistan Project (CCAP) : resettlement plan : Resett [Original Source]
- Afghanistan/SOUTH ASIA- P160567- Citizens' Charter Afghanistan Project - Procurement Plan (English) [Original Source]
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- Afghanistan/SOUTH ASIA- P160567- Citizens' Charter Afghanistan Project - Procurement Plan (English) [Original Source]
- Appraisal Project Information Document-Integrated Safeguards Data Sheet - Citizens' Charter Afghanis [Original Source]
- Implementation Status and Results Report [Original Source]