

Early Warning System

WB-P155497

Citizens Charter Elements

Early Warning System
Citizens Charter Elements

WB-P155497

Quick Facts

Countries	Afghanistan
Financial Institutions	World Bank (WB)
Status	Canceled
Bank Risk Rating	B
Borrower	Government of Afghanistan; Ministry of Finance
Sectors	Education and Health, Infrastructure, Law and Government, Water and Sanitation
Project Cost (USD)	$ 490.00 million

Project Description

According to WB documents, the Citizen's Charter National Priority Program (CCNPP) is a compact between the population and the government. CCNPP will set a threshold of core infrastructure and services that
the government will provide to all communities over the next ten years. Some of the critical services include: basic education and health services; safe drinking water; access to roads, irrigation, and energy/electricity. It builds upon the community platform already developed with CDCs throughout the country to improve service delivery and monitoring. The Charter is not only about the delivery of services but the standards of service delivery citizens can expect. Over time, as capacity develops, other services such as disaster relief, refugee integration and local-level dispute resolution can be brought into the Citizen's Charter umbrella. Furthermore, the CCNPP will coordinate closely with the government's National Priority program for Economic Empowerment of Women to ensure that assistance is coordinated and reaching poor women. The exact service standards will be finalized during pre-appraisal with an eye towards budget realism, implementation
feasibility, and clarity in communicating standards to citizens. The project has the following components:

Component 1. Block Grants

Component 2. Institution Building

Component 3. Monitoring and Knowledge Learning

Component 4. Project Implementation and Management

Investment Description

- World Bank (WB)

Contact Information

Team Leader: Susan Wong

Lead Social Development Specialist, World Bank

Contact No.: 473-0646

Email Address: swong1@worldbank.org

Borrower: Ministry of Finance

Ameen Habibi, Deputy Minister Policy

Email Address: aneebgabubu@gmail.com

Implementing Agency: Ministry of Rural Rehabilitation and Development

Shaheer Shahriar, Deputy Minister

Email Address: shaheer.shahriar@mrrd.gov.af

Bank Documents

- Integrated Safeguards Data Sheet (Concept Stage) - Citizens Charter Elements - P155497 (English) [Original Source]
- Project Information Document (Concept Stage) - Citizens Charter Elements - P155497 (English) [Original Source]
- REoI for FP Procurement under MRRD and IDLG - WB3002-07/16, WB3001-07/16