Early Warning System

IFC-607528

Strengthening Financial Consumer Protection in Cambodia

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Quick Facts

Countries	Cambodia
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2026-03-12
Sectors	Finance

Project Description

Accordign to the bank disclosure statement, the project expects to run for 4-5 years with three components. These are designed to address the key institutional arrangements and capacity building needs necessary to respond to the recent microfinance & retail credit market situations in Cambodia, e.g., high competition with more players, high credit penetration and saturation rate among the adult population, increasing average loan size, insufficient FCP regulation, etc. The Project will have three components, including: (1) Strengthening Regulation and Supervision of FCP; (2) Improving Self-Regulation and Enhancing Consumer Financial Capability; and (3) Developing Independent Disputes Resolution Mechanism.

Investment Description

- International Finance Corporation (IFC)

During time of disclosure, Estimated Total Budget Pending

Contact Information

No contact information at time of disclosure.

ACCESS TO INFORMATION

You can submit a request for information disclosure at: https://disclosures.ifc.org/#/inquiries

If you believe that your request for information from IFC has been unreasonably denied, or that this Policy has been interpreted incorrectly, you can submit a complaint at the link above to IFC's Access to Information Policy Advisor, who reports directly to IFC's Executive Vice President.

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The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org