Early Warning System

IFC-607020

Orange Bank Africa Digital MSME Financing

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Quick Facts

Countries	Ivory Coast
Specific Location	Cote d'Ivoire, Burkina Faso, Mali, and Senegal
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2022-04-20
Borrower	Orange Bank
Sectors	Finance
Investment Type(s)	Advisory Services
Investment Amount (USD)	$ 0.38 million

Project Description

According to the Bank’s website, the Project seeks to support OBA develop its new Tik Tak digital loan product for Orange Money agents and merchants by providing the technical support and services to help the digital bank design, test, and roll-out its loan product to Orange Money agent and merchant distribution network in Cote d'Ivoire and up to three additional countries, including Burkina Faso, Mali, and Senegal.

Investment Description

- International Finance Corporation (IFC)

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Orange Bank	Client	-

Contact Information

No contact information provided at the time of disclosure.

ACCESS TO INFORMATION

You can submit a request for information disclosure at: https://disclosures.ifc.org/#/inquiries

If you believe that your request for information from IFC has been unreasonably denied, or that this Policy has been interpreted incorrectly, you can submit a complaint at the link above to IFC's Access to Information Policy Advisor, who reports directly to IFC's Executive Vice President.

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The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org