

 Early Warning System

IFC-605460

Attawfik Micro-finance



## Quick Facts

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| <b>Countries</b>              | Morocco                                 |
| <b>Financial Institutions</b> | International Finance Corporation (IFC) |
| <b>Status</b>                 | Approved                                |
| <b>Bank Risk Rating</b>       | FI                                      |
| <b>Borrower</b>               | Fondation Banque Populaire              |
| <b>Sectors</b>                | Finance, Technical Cooperation          |
| <b>Investment Type(s)</b>     | Advisory Services                       |
| <b>Project Cost (USD)</b>     | \$ 0.35 million                         |



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## Project Description

According to bank provided information, the IFC will provide support to Fondation Banque Populaire (FBP), also known as Fondation Attawfik Micro-Finance to: (i) conduct a strategy review and business planning exercise; (ii) review its client customer value proposition (CVP), (iii) develop its digital transformation strategy, and (iv) develop its Human Resource (HR) strategy.



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## Investment Description

- International Finance Corporation (IFC)

## Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Fondation Banque Populaire](#) (Financial Intermediary)



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## Contact Information

*\*Contact information not provided at the time of disclosure\**

## ACCESS TO INFORMATION

You can submit a request for information disclosure at: <https://disclosures.ifc.org/#/inquiries>

If you believe that your request for information from IFC has been unreasonably denied, or that this Policy has been interpreted incorrectly, you can submit a complaint at the link above to IFC's Access to Information Policy Advisor, who reports directly to IFC's Executive Vice President.

## ACCOUNTABILITY MECHANISM OF IFC/MIGA

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at [CAO@worldbankgroup.org](mailto:CAO@worldbankgroup.org) You can learn more about the CAO and how to file a complaint at <http://www.cao-ombudsman.org>