

 Early Warning System

IFC-605283

Health Q Egypt



---

## Quick Facts

Countries	Egypt
Financial Institutions	International Finance Corporation (IFC)
Status	Approved
Bank Risk Rating	U
Voting Date	2020-04-15
Borrower	*Borrower information not provided at the time of disclosure*
Sectors	Education and Health, Technical Cooperation
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 1.44 million
Project Cost (USD)	\$ 1.44 million



---

## Project Description

According to bank provided information, the Egypt Healthcare Quality Project consists of two components:

Component 1: Advisory work to upgrade quality assurance in healthcare facilities. The project will work with healthcare facilities to increase the quality of care. The team will apply advisory offerings with varying level of depth and interaction with clients. We expect that the three major demanded offerings are (i) rapid quality assessment, (ii) full quality assessment, and (iii) implementation support.

Component 2: Enhancing awareness of healthcare quality and patient safety issues by medical facilities and capacity to advise healthcare facilities on such issues across the healthcare sector in Egypt by: (a) delivering of awareness events and (b) providing training to local healthcare quality service providers to develop a cadre of experts who can advise healthcare facilities in the future.

Lack of quality assurance and patient safety in Egypt is a major concern. Even basic safety practices are still not universally implemented. According to a 2018 analysis published by Lancet, poor quality of care in Egypt results in more preventable deaths (~63k/year) than deaths due to lack of access to healthcare services (~31k/year). Developmental assistance in health area is often targeted towards communicable diseases and maternal and child health. While better quality assurance standards can directly contribute to eliminating those issues, healthcare providers in Egypt are rarely aware how to enhance quality assurance and entailed benefits for safety of its patients. Registration and Accreditation requirements are introduced, but medical facilities lack clarity of the standards, the compliance criteria and the assessment methodology.

The overall goal of the IFC Egypt Quality Advisory Program is to increase access to safe and quality healthcare by improving the quality assurance processes and practices by healthcare service providers in Egypt. IFC will also enhance awareness and knowledge of quality assurance processes by healthcare providers and other stakeholders. This will contribute among other factors to increased investment in healthcare facilities as healthcare providers with better quality assurance practices can become more attractive investment targets for IFC and other financiers. The program is expected to achieve the following impact targets within 2 years after project completion: - 210,000 people receiving access to improved healthcare services from program clients. - At least US\$50 million financing from all financiers facilitated by project activities.



---

## Investment Description

- International Finance Corporation (IFC)



---

## Contact Information

*\*Contact information not provided at the time of disclosure\**

## ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at [CAO@worldbankgroup.org](mailto:CAO@worldbankgroup.org). You can learn more about the CAO and how to file a complaint at <http://www.cao-ombudsman.org/>