Early Warning System

IFC-604409 Orange Money Madagascar



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Quick Facts

Countries	Madagascar
Financial Institutions	International Finance Corporation (IFC)
Status	Approved
Bank Risk Rating	FI
Voting Date	2020-03-10
Borrower	Orange Money Madagascar
Sectors	Finance, Technical Cooperation
Investment Type(s)	Advisory Services
Project Cost (USD)	\$ 1.50 million

Project Description

According to bank provided information the overall goal of the project is to increase the access to and use of mobile money and alternative delivery channels in Madagascar, as part of IFC/WBG overall financial inclusion efforts in the country.

To achieve the project goal, IFC will provide Advisory Services to Orange Money Madagascar in a few key areas: with a focus on customer acquisition and agent management.

Investment Description

• International Finance Corporation (IFC)

Contact Information

Contact information not provided at the time of disclosure

ACCESS TO INFORMATION

You can submit a request for information disclosure at: https://disclosures.ifc.org/#/inquiries

If you believe that your request for information from IFC has been unreasonably denied, or that this Policy has been interpreted incorrectly, you can submit a complaint at the link above to IFC's Access to Information Policy Advisor, who reports directly to IFC's Executive Vice President.

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The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org