Early Warning System

IFC-603630

ABI SME Banking

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Quick Facts

Countries	Ivory Coast
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2018-11-30
Borrower	ABI
Sectors	Finance
Investment Type(s)	Advisory Services

Project Description

IFC and ABI will partner for a comprehensive SME banking advisory project. The project aims to support ABI and its selected subsidiaries to develop and implement the project which consists of focusing on strategy and product development, innovation in service delivery, customization of an operating model fit for the SME market, process and procedural improvements as well as strengthening credit capabilities so to become the bank of choice for SMEs in West Africa.

People Affected By This Project

The objective of this project is to support ABI in increasing access to finance opportunities for local SMEs by establishing a strong small and medium enterprise banking platform and investing in SME banking and finance capabilities at Group level. Improved banking services for SMEs will drive greater financial inclusion and increased financing for SMEs will lead to greater job creation and contribution by SMEs to the region’s economy.

Investment Description

- International Finance Corporation (IFC)

Contact Information

No contact information provided at the time of disclosure

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/

Bank Documents

- Project Information