Early Warning System

IFC-603403

BOW Stanbic AS

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Quick Facts

Countries	Kenya
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2018-11-23
Borrower	Stanbic Bank
Sectors	Finance
Ring Fence	Small & Medium Enterprises, Women
Investment Type(s)	Advisory Services
Project Cost (USD)	$ 0.33 million

Project Description

This proposed advisory is designed to support the bank to enhance its capacity to serve women and women owned SMEs in Kenya through staff and customer training.

Investment Description

- International Finance Corporation (IFC)

Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- Stanbic Bank (Financial Intermediary) **is owned by** Standard Bank (Parent Company)

Private Actor Relationship

There is often limited information publicly available about what development banks are funding through financial intermediaries. In 2021, the Early Warning System partnered with Oxfam International to incorporate information on high-risk projects being funded by financial intermediaries receiving funding from the International Finance Corporation (IFC) and the Dutch Development Bank (FMO).

The information listed below describes the relationship between the different private actors linked to high-risk sectors and subprojects of IFC and FMO's financial intermediary investments and/or the financial intermediary's parent companies made from 2017 through 2020, including any associated ring fences.

The database, however, does not explicitly or implicitly imply that IFC or FMO have material exposure to or are contractually or legally accountable to the sub-projects financed by their financial intermediaries or the financial intermediary's parent companies. It only shows a seemingly financial relationship among the different private actors, the financial intermediaries, and IFC or FMO.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Abraaj Invest Mgmt Ltd	Parent Company	Agriculture and Forestry	owns	Libstar Operations (Pty) Ltd	Client	Agriculture and Forestry
AfriSam Consortium(Pty)Ltd	Parent Company	Construction	owns	AfriSam(South Africa)(Pty)Ltd	Client	Construction
AngloGold Ashanti Ltd	Parent Company	Mining	owns	Geita Mine(Ashanti Anglo Gold)	Client	Mining
AP Moller og Hustru Chastine	Parent Company	Transport	owns	AP Moller-Maersk A/S	Client	Transport
Aspen Pharmacare Holdings Ltd	Parent Company	Education and Health	owns	Aspen Asia Pacific Pty Ltd	Client	Education and Health
Bain Capital LP	Parent Company	Industry and Trade	owns	Edgars Consolidated Stores Ltd	Client	Industry and Trade
Beas Rovuma Energy Mozambique	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Bharat Petroleum Corporation	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
China Harbour Engineering Company	Parent Company	Transport	owns	Lekki Deep Sea Port PPP	Client	Transport
Coca-Cola Co	Parent Company	Agriculture and Forestry	owns	Coca-Cola Beverages Africa	Client	Agriculture and Forestry
Distell Group Holdings Ltd	Parent Company	Agriculture and Forestry	owns	Distell Group Ltd	Client	Agriculture and Forestry
EDF Energy Renewables	Parent Company	Energy	owns	Riverbank Wind Farm (33MW)	Client	Energy
Empresa Nacional de Hidrocarbonetos de Mocambique	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Eni SpA	Parent Company	Mining	owns	Eni E Africa-Coral S FLNG DMCC	Client	Mining
Eni SpA	Parent Company	Mining	owns	Nigeria LNG Complex Train 7	Client	Mining
Farringford NV	Parent Company	Mining	owns	Trafigura Group Pte Ltd	Client	Mining
Farringford NV	Parent Company	Mining	owns	Trafigura Pte Ltd	Client	Mining
Federal Republic of Nigeria	Parent Company	Mining	owns	Nigeria Liquified Natural Gas	Client	Mining
Federal Republic of Nigeria	Parent Company	Mining	owns	STOGG Eagle Funding Ltd	Client	Mining
Genser Energy Ghana	Parent Company	Energy	owns	Genser Energy Ghana Additional Facility 2019	Client	Energy

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Helios Investment Partners	Parent Company	Mining	owns	Vivo Energy Acquisition Refinancing	Client	Mining
Kosmos Energy LLC	Parent Company	Mining	owns	Kosmos Energy Ghana HC	Client	Mining
Kwande Capital Pty Ltd	Parent Company	Industry and Trade	owns	Nampak Products Ltd	Client	Industry and Trade
Lagos State Government	Parent Company	Transport	owns	Lekki Deep Sea Port PPP	Client	Transport
Main Street 333 (Pty) Ltd	Parent Company	Mining	owns	KZN Sands	Client	Mining
Mitsui & Co	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Nampak Ltd	Parent Company	Industry and Trade	owns	Nampak Products Ltd	Client	Industry and Trade
Nigerian National Petroleum Corporation	Parent Company	Mining	owns	Nigeria LNG Complex Train 7	Client	Mining
North South Power	Parent Company	Energy	owns	Shiroro Hydroelectric Power Plant (630MW) Rehabilitation	Client	Energy
Oil and Natural Gas Corporation	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Omnia Holdings Ltd	Parent Company	Industry and Trade	owns	Omnia Group Pty Ltd	Client	Industry and Trade
Oppenheimer Partners Ltd	Parent Company	Industry and Trade	owns	GZ Industries Ltd	Client	Industry and Trade
Petrobras	Parent Company	Mining	owns	Petrobras RCF Accordion 2017	Client	Mining
Petroleo Brasileiro SA	Parent Company	Mining	owns	Petrobras Oil & Gas BV	Client	Mining
Petroliam Nasional Bhd	Parent Company	Mining	owns	Engen Petroleum Ltd	Client	Mining
Pioneer Food Group Ltd	Parent Company	Agriculture and Forestry	owns	Pioneer Foods (Pty) Ltd	Client	Agriculture and Forestry
Power Construction Corp of	Parent Company	Energy	owns	Kariba South Hydropower Plant	Client	Energy
PowerChina	Parent Company	Transport	owns	Illasit - Njukini - Taveta Road (67KM) PPP	Client	Transport
PTT Public Company	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Puma Energy	Parent Company	Mining	owns	Puma Energy Corporate Facility 2018	Client	Mining

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Royal Dutch Shell	Parent Company	Mining	owns	Nigeria LNG Complex Train 7	Client	Mining
Royal Dutch Shell plc	Parent Company	Mining	owns	EA Field New Wells Drilling	Client	Mining
Sibanye Gold	Parent Company	Mining	owns	Acquisition of Stillwater Mining	Client	Mining
Sonangol Sociedade Nacional	Parent Company	Mining	owns	China Sonangol Intl Hldg	Client	Mining
Standard Bank	Investor	Finance	invests in	Abraaj Invest Mgmt Ltd	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Acquisition of Stillwater Mining	Client	Mining
Standard Bank	Investor	Finance	invests in	AECI Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Afrimat Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	AfriSam Consortium(Pty)Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	AfriSam(South Africa)(Pty)Ltd	Client	Construction
Standard Bank	Investor	Finance	invests in	American Tower Corp	Parent Company	Infrastructure
Standard Bank	Investor	Finance	invests in	AngloGold Ashanti Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	AP Moller og Hustru Chastine	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	AP Moller-Maersk A/S	Client	Transport
Standard Bank	Investor	Finance	invests in	Area 1 Mozambique LNG	Client	Mining
Standard Bank	Investor	Finance	invests in	Aspen Asia Pacific Pty Ltd	Client	Education and Health
Standard Bank	Investor	Finance	invests in	Aspen Finance Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Aspen Pharmacare Holdings Ltd	Parent Company	Education and Health
Standard Bank	Investor	Finance	invests in	Bain Capital LP	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Base Titanium Ltd	Parent Company	Mining

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Beas Rovuma Energy Mozambique	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Beitbridge Border Post Upgrade PPP 2020	Client	Transport
Standard Bank	Investor	Finance	invests in	Bharat Petroleum Corporation	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Bombardier Inc	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Bombardier Transp Finl	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	British American Tobacco PLC	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Chevron USA Inc	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	China Harbour Engineering Company	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	China Sonangol Intl Hldg	Client	Mining
Standard Bank	Investor	Finance	invests in	Coca-Cola Beverages Africa	Client	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Coca-Cola Co	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Consol Glass (Proprietary) Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Copperton Wind Farm	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	De Beers Marine Namibia Pty	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Distell Group Holdings Ltd	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Distell Group Ltd	Client	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Dyason's Klip 2 RF Pty Ltd	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Dyasons Klip Rf Pty Ltd	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	EA Field New Wells Drilling	Client	Mining
Standard Bank	Investor	Finance	invests in	EDF Energy Renewables	Parent Company	Energy

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Edgars Consolidated Stores Ltd	Client	Industry and Trade
Standard Bank	Investor	Finance	invests in	Eland Oil & Gas PLC	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Empresa Nacional de Hidrocarbonetos de Mocambique	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Engen Petroleum Ltd	Client	Mining
Standard Bank	Investor	Finance	invests in	Eni E Africa-Coral S FLNG DMCC	Client	Mining
Standard Bank	Investor	Finance	invests in	Eni SpA	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Enx Corp Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Eskom Holdings SOC Ltd	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Exxon Mobil Corp	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Farringford NV	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Federal Republic of Nigeria	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Geita Mine(Ashanti Anglo Gold)	Client	Mining
Standard Bank	Investor	Finance	invests in	Genser Energy Ghana	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Genser Energy Ghana Additional Facility 2019	Client	Energy
Standard Bank	Investor	Finance	invests in	Genser Energy Ghana Ltd	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Ghana Cocoa Board(Ghana)	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Glencore PLC	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Goscor Fin Pty Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Gridliance West LLC	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Gruppo Invest Nigeria Ltd	Parent Company	Industry and Trade

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	GZ Industries Ltd	Client	Industry and Trade
Standard Bank	Investor	Finance	invests in	GZI Manufacturing Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Helios Investment Partners	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Ihs Cote Divoire Sa	Parent Company	Infrastructure
Standard Bank	Investor	Finance	invests in	Illasit - Njukini - Taveta Road (67KM) PPP	Client	Transport
Standard Bank	Investor	Finance	invests in	Impala Canada Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Impala Platinum Holdings Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	KAP Industrial Holdings Ltd	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Kariba South Hydropower Plant	Client	Energy
Standard Bank	Investor	Finance	invests in	Kenmare Resources PLC	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Kosmos Energy Ghana HC	Client	Mining
Standard Bank	Investor	Finance	invests in	Kosmos Energy LLC	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Kosmos Energy Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Kwande Capital Pty Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	KZN Sands	Client	Mining
Standard Bank	Investor	Finance	invests in	Lagos State Government	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Lekki Deep Sea Port PPP	Client	Transport
Standard Bank	Investor	Finance	invests in	Libstar Operations (Pty) Ltd	Client	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Lucky Star Ltd	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	M-Kopa Off Grid Solar Power	Parent Company	Energy

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Main Street 333 (Pty) Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Mitsui & Co	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Mondelez International Inc	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Mozambique LNG	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Mozaza Logistics	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Nacala Corredor Logistico	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Nampak Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Nampak Products Ltd	Client	Industry and Trade
Standard Bank	Investor	Finance	invests in	Nigeria Liquified Natural Gas	Client	Mining
Standard Bank	Investor	Finance	invests in	Nigeria LNG Complex Train 7	Client	Mining
Standard Bank	Investor	Finance	invests in	Nigerian National Petroleum Corporation	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	North South Power	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Northam Platinum Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Oil and Natural Gas Corporation	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Omnia Group Pty Ltd	Client	Industry and Trade
Standard Bank	Investor	Finance	invests in	Omnia Holdings Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Oppenheimer Partners Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Pepkorfin Pty Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Petrobras	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Petrobras Oil & Gas BV	Client	Mining

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Petrobras RCF Accordion 2017	Client	Mining
Standard Bank	Investor	Finance	invests in	Petroleo Brasileiro SA	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Petroliam Nasional Bhd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Pioneer Food Group Ltd	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Pioneer Foods (Pty) Ltd	Client	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Power Construction Corp of	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	PowerChina	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	Premier Foods (Pty) Ltd	Parent Company	Agriculture and Forestry
Standard Bank	Investor	Finance	invests in	Prudent Energy & Services Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	PTT Public Company	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Puma Energy	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Puma Energy Corporate Facility 2018	Client	Mining
Standard Bank	Investor	Finance	invests in	Riverbank Wind Farm (33MW)	Client	Energy
Standard Bank	Investor	Finance	invests in	Royal Dutch Shell	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Royal Dutch Shell plc	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Seplat Petro Dvlp Co Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Seplat Petroleum Development Co Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Shiroro Hydroelectric Power Plant (630MW) Rehabilitation	Client	Energy
Standard Bank	Investor	Finance	invests in	Sibanye Gold	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Sibanye Gold Ltd	Parent Company	Mining

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Siemens Gas & Power Gmbh & Co	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Sirius Solar SL	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Sonangol Sociedade Nacional	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Southey Holdings (Pty) Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Stillwater Mining Co	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	STOGG Eagle Funding Ltd	Client	Mining
Standard Bank	Investor	Finance	invests in	Tolaram	Parent Company	Transport
Standard Bank	Investor	Finance	invests in	total	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Trafigura	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Trafigura Group Pte Ltd	Client	Mining
Standard Bank	Investor	Finance	invests in	Trafigura Group Refinancing 2020	Client	Mining
Standard Bank	Investor	Finance	invests in	Trafigura Holding	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Trafigura Pte Ltd	Client	Mining
Standard Bank	Investor	Finance	invests in	Truworths International Ltd	Parent Company	Industry and Trade
Standard Bank	Investor	Finance	invests in	Truworths Ltd	Client	Industry and Trade
Standard Bank	Investor	Finance	invests in	Tullow Oil PLC	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Unatrac Holding Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Vitol Group	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Vitol Holding BV	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Vitol SA	Client	Mining

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
Standard Bank	Investor	Finance	invests in	Vivo Energy Acquisition Refinancing	Client	Mining
Standard Bank	Investor	Finance	invests in	Waco Africa Ltd	Client	Construction
Standard Bank	Investor	Finance	invests in	Waco International Ltd	Parent Company	Construction
Standard Bank	Investor	Finance	invests in	Wescoal Holdings Ltd	Parent Company	Mining
Standard Bank	Investor	Finance	invests in	Zimbabwe Power Company	Parent Company	Energy
Standard Bank	Investor	Finance	invests in	Zimbabwe Power Company (ZPC) Power Plants Expansion and Rehabilitation	Client	Energy
Tolaram	Parent Company	Transport	owns	Lekki Deep Sea Port PPP	Client	Transport
total	Parent Company	Mining	owns	Area 1 Mozambique LNG	Client	Mining
Trafigura	Parent Company	Mining	owns	Trafigura Group Refinancing 2020	Client	Mining
Trafigura Holding	Parent Company	Mining	owns	Trafigura Pte Ltd	Client	Mining
Truworths International Ltd	Parent Company	Industry and Trade	owns	Truworths Ltd	Client	Industry and Trade
Unknown	Parent Company	Transport	owns	Beitbridge Border Post Upgrade PPP 2020	Client	Transport
Vitol Group	Parent Company	Mining	owns	Vivo Energy Acquisition Refinancing	Client	Mining
Vitol Holding BV	Parent Company	Mining	owns	Vitol SA	Client	Mining
Waco International Ltd	Parent Company	Construction	owns	Waco Africa Ltd	Client	Construction
Zimbabwe Power Company	Parent Company	Energy	owns	Zimbabwe Power Company (ZPC) Power Plants Expansion and Rehabilitation	Client	Energy

Contact Information

No contact information provided at the time of disclosure

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/

Bank Documents

- Project Information