Early Warning System

# IFC-603390

## BHDL TB

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## Quick Facts

| | |
|---|---|
| **Countries** | Dominican Republic |
| **Financial Institutions** | International Finance Corporation (IFC) |
| **Status** | Active |
| **Bank Risk Rating** | U |
| **Voting Date** | 2018-09-12 |
| **Borrower** | Banco BHD León |
| **Sectors** | Finance |
| **Investment Amount (USD)** | $ 0.57 million |
| **Project Cost (USD)** | $ 0.57 million |

## Project Description

IFC will engage Banco BHD León in strengthening the bank’s Transaction Banking (TB) business to better serve enterprise clients, including SMEs in need of greater financing and non-financial products. The project focuses on improving: (i) the TB operating model, (ii) improving the TB product and service offering, (iii) the bank’s sales & client services for enterprise clients; and (iv) the bank’s technology, systems and channel capabilities.

## People Affected By This Project

IFC will engage Banco BHD León in strengthening the bank's Transaction Banking (TB) business to better serve enterprise clients, including SMEs in need of greater financing and non-financial products. The project focuses on improving: (i) the TB operating model, (ii) improving the TB product and service offering, (iii) the bank's sales & client services for enterprise clients; and (iv) the bank's technology, systems and channel capabilities.

### Investment Description

- International Finance Corporation (IFC)

No investment type at the time of the snapshot

## Contact Information

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/