

 Early Warning System

IFC-603390

BHDL TB



Quick Facts

Countries	Dominican Republic
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2018-09-12
Borrower	Banco BHD León
Sectors	Finance
Investment Amount (USD)	\$ 0.57 million
Project Cost (USD)	\$ 0.57 million



Project Description

IFC will engage Banco BHD León in strengthening the bank's Transaction Banking (TB) business to better serve enterprise clients, including SMEs in need of greater financing and non-financial products. The project focuses on improving: (i) the TB operating model, (ii) improving the TB product and service offering, (iii) the bank's sales & client services for enterprise clients; and (iv) the bank's technology, systems and channel capabilities.



People Affected By This Project

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Investment Description

- International Finance Corporation (IFC)

No investment type at the time of the snapshot



Contact Information

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at <http://www.cao-ombudsman.org/>