Early Warning System

IFC-603271

Health Africa

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Quick Facts

Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2018-06-06
Borrower	*Borrower information not provided at the time of disclosure*
Sectors	Education and Health, Technical Cooperation
Investment Type(s)	Advisory Services
Project Cost (USD)	$ 0.75 million

Project Description

According to bank provided information, the IFC Healthcare Quality Advisory Program aims to improve the quality of care provided in healthcare facilities across Sub-Saharan Africa. It consists of two components: Component 1: Advisory work to upgrade quality in healthcare facilities; Component 2: Knowledge Sharing.

Component 1.

IFC Health Care Quality Assessment Tool will be used to diagnose the quality of facilities infrastructure, standards and procedures, and communicate the results of the diagnosis and recommendations to the health care facility. The assessment will typically indicate good practices in place, key shortcomings and priority remedial actions. Select clients that are interested in implementing Health care quality improvement program with IFC support will receive tailored advice based on priority areas identified by quality assessment. Implementation support may include training and workshops on improvement areas, ongoing consultations and a repeat assessment.

Component 2.

To ensure efficient delivery and promote the sharing of best practices and learning from client experiences, the project will engage in knowledge management activities:
- Development of case studies, reports, and/or short notes based on the client-level work in this project or experiences of the project’s clients related to improving quality standards, and the effects of those improvements. They can be used to promote quality of care, ethics, patient and family rights, medication management and use, quality improvement and patient safety, infection control, facility management and safety. Other clients and institutions will use them as guides for their improvements.
- Events (e.g., workshops, BBLs, webinars, peer-to-peer learning events, etc.) and other dissemination activities to share case studies, best practices and lessons learned with IFC staff, clients, and other interested stakeholders to promote knowledge transfer and greater awareness of the tool and the broader quality agenda for the health sector.

Investment Description

- International Finance Corporation (IFC)

Contact Information

Contact information not provided at the time of disclosure

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/