Early Warning System

IFC-601272

Resp. Finance

Quick Facts

Countries	Egypt
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	U
Voting Date	2016-11-16
Borrower	Global Smart Campaign and Social Performance Task Force
Sectors	Finance
Investment Type(s)	Advisory Services
Project Cost (USD)	$ 0.53 million

Project Description

The overall goal of this project is to promote responsible financial inclusion in the MENA region by assisting at MFIs to obtain Smart Campaign/Client Protection certification which can help to promote a more client-centric and responsible business model This will be done in collaboration with the global Smart Campaign and Social Performance Task Force (SPTF), and will include developing regional capacity to support responsible finance.

Investment Description

- International Finance Corporation (IFC)

Contact Information

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/

Bank Documents

- Project Information