Early Warning System

IFC-600678

ANZ M-Banking

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Quick Facts

Countries	Solomon Islands
Financial Institutions	International Finance Corporation (IFC)
Status	Completed
Bank Risk Rating	U
Voting Date	2014-10-09
Borrower	ANZ
Sectors	Finance
Investment Type(s)	Advisory Services
Investment Amount (USD)	$ 1.30 million

Project Description

According to bank website, "the project will support the roll-out of ANZ's mobile banking platform to the rural areas of Solomon Islands and Papua New Guinea. This will include piloting the business model, establishing an agent network to support mobile banking transactions, supporting sales and e-channel expansion, and integrating financial literacy training in the customer acquisition process."

Investment Description

- International Finance Corporation (IFC)

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	ANZ	Client	-

Contact Information

No contact information provided at time of disclosure.

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/