Early Warning System

IFC-592948

DFS Knowledge Management

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Quick Facts

Financial Institutions	International Finance Corporation (IFC)
Status	Proposed
Bank Risk Rating	U
Voting Date	2012-04-05
Borrower	The MasterCard Foundation
Sectors	Finance
Project Cost (USD)	$ 3.57 million

Project Description

In partnership with The MasterCard Foundation, the purpose of the DFS knowledge management program described in this Project is to: i) Examine the outcomes of new product and channel interventions undertaken by select IFC DFS partners in Africa; ii) Understand the contribution of commercial DFS to financial inclusion and scale in SSA; and iii) Document learning from IFCs Africa DFS program to disseminate internally and to the wider microfinance industry. The project has a applied research approach to monitoring, evaluation and learning. The research agenda has a three part strategy: (1) To understand drivers for the scale and growth of DFS, delivering strategic client-facing results (2) To understand how IFC DFS project interventions support clients to improve DFS operations and reach markets for better financial inclusion, by providing benchmarks, lessons and practices common across portfolio (3) To understand the impact of DFS on end users, and to deliver learning on how DFS supports financial inclusion.

Investment Description

- International Finance Corporation (IFC)

Contact Information

ACCOUNTABILITY MECHANISM OF IFC

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org. You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org/

Bank Documents

- Project Information