Early Warning System

IFC-46205

Dialog 2021

Quick Facts

Countries	Sri Lanka
Financial Institutions	International Finance Corporation (IFC)
Status	Active
Bank Risk Rating	B
Voting Date	2022-06-29
Borrower	DIALOG AXIATA PLC
Sectors	Communications
Investment Type(s)	Loan
Investment Amount (USD)	$ 150.00 million
Loan Amount (USD)	$ 150.00 million

Project Description

According to IFC, the proposed investment is a US$150 million loan to Dialog for refinancing existing loans and to support the company’s capex program, including 4G roll-out, which is mainly putting new equipment on existing and future sites, fiber roll-out, radio and core network upgrades, software, IT Network expansions, and Spectrum expansion (the “Project”). This is an IFC repeat investment in Dialog Axiata; the previous investment (# 25747) was in 2007 and closed in 2018.Dialog currently has around 4000 telecom towers, out of which around 40 percent (~1600) are shared towers owned by other operators. The company has plans for additional 300-400 towers which are still in planning stage (either directly or preferably sharing existing towers of other operators). The new investment does not include any new submarine cable construction or extension.Dialog has multiple subsidiaries, including Dialog Network Services (DNS), which provides Dialog with services related to telecom network development, upgrades, operations, and maintenance.

Investment Description

- International Finance Corporation (IFC)

Private Actor Relationship

Dialog is majority owned (83%) by the Axiata Group Berhad based in Malaysia, while the remaining shares are listed on the Colombo Stock Exchange.

Private Actors Description

Dialog Axiata PLC (Dialog, or the Company) is Sri Lanka’s leading mobile network operator and is listed on the Colombo Stock Exchange. Dialog operates primarily within Sri Lanka and has offerings in mobile & fixed telephony, broadband, satellite television, infrastructure services and other digital services. As of 2021, Dialog had a total of 17.7 million mobile subscribers (representing approximately 51% market share) and has achieved a 4G mobile population coverage of 95% and a 4G fixed broadband population coverage of 71%.

Contact Information

Dialog Axiata PLC
Mr. Hashan Senanayake
Unit Manager – Group Corporate Finance
+94 777 080748 / +94 777 332052
ir@dialog.lk
No 475, Union Place, Colombo 02
Websitewww.dialog.lk

ACCESS TO INFORMATION

You can submit a request for information disclosure at: https://disclosures.ifc.org/#/inquiries

If you believe that your request for information from IFC has been unreasonably denied, or that this Policy has been interpreted incorrectly, you can submit a complaint at the link above to IFC's Access to Information Policy Advisor, who reports directly to IFC's Executive Vice President.

ACCOUNTABILITY MECHANISM OF IFC/MIGA

The Compliance Advisor Ombudsman (CAO) is the independent complaint mechanism and fact-finding body for people who believe they are likely to be, or have been, adversely affected by an IFC or MIGA- financed project. If you submit a complaint to the CAO, they may assist you in resolving a dispute with the company and/or investigate to assess whether the IFC is following its own policies and procedures for preventing harm to people or the environment. If you want to submit a complaint electronically, you can email the CAO at CAO@worldbankgroup.org You can learn more about the CAO and how to file a complaint at http://www.cao-ombudsman.org