

 Early Warning System

IADB-RG-T4596

Enhancing Impact through the Client Portal: Evaluation of the Digital
Semiannual Report on Client Ownership and Quality of Operational
Knowledge



Quick Facts

Countries	Argentina, Bahamas, Barbados, Belize, Bolivia, Brazil, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, Panama, Paraguay, Peru, Suriname, Trinidad and Tobago, Uruguay
Financial Institutions	Inter-American Development Bank (IADB)
Status	Active
Bank Risk Rating	U
Voting Date	2024-12-03
Borrower	IDB borrowing countries
Sectors	Technical Cooperation
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.10 million
Project Cost (USD)	\$ 0.10 million



Project Description

According to the IADB, the general objective of this TC is to enhance our understanding of Project Executing Units (PEUs), addressing gaps in knowledge about their internal processes, management practices, and incentives. The specific objectives are: (i) to evaluate the impact of gaining access to digitally generate the project's comprehensive semi-annual report on short-term project performance and PEUs' perception of IDB support, and (ii) to measure whether PEUs are actively incorporating high-quality lessons learned during and after project execution, providing an estimate of their responsiveness to unforeseen obstacles. To the best of our knowledge, this is the first study to evaluate the impact of simplifying the communication between a PEU and its main stakeholder over project performance.



Investment Description

- Inter-American Development Bank (IADB)



Contact Information

No contacts available at the time of disclosure

ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).



Bank Documents

- [Procurement Plan_41198](#)
- [Results Matrix_76677](#)
- [TC Document - Disclosure_54880](#)
- [Terms of Reference_99178](#)