

 Early Warning System

IADB-RG-T3056

Improve service delivery to citizens of LATAM and Carib through
Massive Online Training



Quick Facts

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| Financial Institutions | Inter-American Development Bank (IADB) |
| Status | Proposed |
| Bank Risk Rating | C |
| Sectors | Education and Health |
| Investment Amount (USD) | \$ 0.50 million |



Project Description

This Technical Cooperation will:

- (i) contribute to public policies and institutions that are more effective, efficient, open and citizen centered; and
- (ii) improve service delivery to citizens through massive online training courses that will give access to free continuous education necessary to improve public services in LAC.



Investment Description

- Inter-American Development Bank (IADB)



Contact Information

Project contact information not available at the time of disclosure.

ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).