Early Warning System

IADB-RG-T2995

Simplifying Lives (SL): The impact of the management of information technologies and citizens relati

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Quick Facts

Financial Institutions	Inter-American Development Bank (IADB)
Status	Active
Bank Risk Rating	C
Voting Date	2017-08-24
Sectors	Law and Government, Technical Cooperation
Investment Type(s)	Grant
Investment Amount (USD)	$ 0.36 million
Project Cost (USD)	$ 0.36 million

Project Description

IDB: REFORM / MODERNIZATION OF THE STATE-E-GOVERNMENT
"Extend the SV initiative to gain a better understanding of the factors that affect citizen satisfaction in LAC countries, and in particular the impact of digital solutions. Lessons learned from previous pilot project will be added to the SV methodology and a new measurement will be performed."

Investment Description

- Inter-American Development Bank (IADB)

Contact Information

ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).