Early Warning System

IADB-ME-G1026

Digital marketplace for home-improvement freelance technicians

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Quick Facts

Countries	Mexico
Financial Institutions	Inter-American Development Bank (IADB)
Status	Proposed
Bank Risk Rating	U
Borrower	Government of Mexico
Sectors	Industry and Trade, Technical Cooperation
Investment Type(s)	Grant
Investment Amount (USD)	$ 0.20 million
Project Cost (USD)	$ 0.20 million

Project Description

Jelp is a digital labor marketplace that provides freelance technicians with access to free training and work opportunities. With jobs focused on repair, installation, and maintenance of home-improvement products, Jelp enables technical upskilling opportunities (e.g. certified trainings in plumbing, coating, insulation etc.), soft-skills development (e.g. trainings in "customer centricity and service"), and social benefit support access to social security, financial literacy etc.).The objective of this project is strengthening Jelp's digital marketplace at deepening the impact and development of technicians in the informal sector.

Investment Description

- Inter-American Development Bank (IADB)

Contact Information

ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).

Bank Documents

- ME-G1026 IDEATE 2022-04-21 Public Summary 1104.pdf