

 Early Warning System

IADB-JA-T1234

JamBot: Jamaica's talking public information and services chatbot



Quick Facts

Countries	Jamaica
Financial Institutions	Inter-American Development Bank (IADB)
Status	Active
Bank Risk Rating	U
Voting Date	2024-11-26
Borrower	Government of Jaimaca
Sectors	Law and Government, Technical Cooperation
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.13 million
Project Cost (USD)	\$ 0.13 million



## Project Description

According to the IADB, the objective of this project is to reduce barriers to access to public information and services in Jamaica, especially for people with limited literacy, digital skills, and internet connectivity. This will be achieved by the development of JamBot, a WhatsApp-based chatbot that can respond any question answerable from a Jamaican government website and process select transactional services.



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## Investment Description

- Inter-American Development Bank (IADB)



## Contact Information

No contacts available at the time of disclosure

### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).



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## Bank Documents

- [JA-T1234 TC Abstract](#) [\[Original Source\]](#)