

 Early Warning System

IADB-JA-T1213

Support to the Digital Transformation of the Passports, Immigration,  
and Citizenship Agency of Jamaica



## Quick Facts

Countries	Jamaica
Financial Institutions	Inter-American Development Bank (IADB)
Status	Approved
Bank Risk Rating	U
Borrower	Government of Jamaica
Sectors	Law and Government, Technical Cooperation
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.10 million
Project Cost (USD)	\$ 0.10 million



## Project Description

The objective of this TC is to support the Passports, Immigration and Citizenship Agency (PICA) of Jamaica in starting a process of digital transformation. It will do so by financing: (i) a readiness assessment for digital transformation; (ii) a transformation roadmap; and (iii) a business case detailing the economic and fiscal returns on investment of digital transformation.



## Investment Description

- Inter-American Development Bank (IADB)



## Contact Information

### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).