

 Early Warning System

IADB-JA-T1162

Jamaica Global Services Sector - Moving Firms Up the Global Value  
Chain



### Quick Facts

<b>Countries</b>	Jamaica
<b>Financial Institutions</b>	Inter-American Development Bank (IADB)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	C
<b>Voting Date</b>	2019-02-11
<b>Borrower</b>	Government of Jamaica
<b>Sectors</b>	Industry and Trade
<b>Investment Type(s)</b>	Grant
<b>Investment Amount (USD)</b>	\$ 0.40 million
<b>Project Cost (USD)</b>	\$ 0.48 million



### Project Description

According to the bank, the objective of this Technical Cooperation (TC) is to support economic growth and employment in the Global Services Sector (GSS). This will be accomplished through: (i) the development of strategies and roadmaps for adaptation to the digital economy and the provision of higher value-added services, e.g. KPO and ITO; (ii) the preparation of promotional and marketing tools to increase the attractiveness of the sector to foreign and local participants; and (iii) to provide knowledge and outreach activities to stakeholders in the GSS, particularly women.



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### Investment Description

- Inter-American Development Bank (IADB)



### Contact Information

#### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).



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### Bank Documents

- [Jamaica Global Services Sector - Moving firms up the global value chain.pdf](#)
- [TC Abstract JA-T1162.pdf](#)