

 Early Warning System

IADB-HA-T1304

Strengthening Public Management for Improved Service Delivery in Haiti  
II



### Quick Facts

Countries	Haiti
Financial Institutions	Inter-American Development Bank (IADB)
Status	Approved
Bank Risk Rating	U
Borrower	Government of Haiti
Sectors	Law and Government, Technical Cooperation
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.20 million
Project Cost (USD)	\$ 0.20 million



### Project Description

The objective of this technical cooperation is to contribute to the institutional strengthening of the Government of Haiti to improve public sector performance at the MARNDR, the pilot ministry, and to be replicated by other public entities. For this purpose, the TC will support academic research to understand the performance and motivation factors of civil servants and to support wage bill management, including proposals for the implementation of a mandatory retirement, and the implementation of a biometric registry for civil servants. The TC will also support the capacity-building strategy of civil servants in management and behavior improvements such as understanding conflicts of interest, ethics, effective communication, and building trust. The results from the research and other assessments will lead to the design of models the Government would use to expand and improve public service delivery at the national and decentralized level.



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### Investment Description

- Inter-American Development Bank (IADB)



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### Contact Information

#### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to [MICI@iadb.org](mailto:MICI@iadb.org). You can learn more about the MICI and how to file a complaint at <http://www.iadb.org/en/mici/mici,1752.html> (in English) or <http://www.iadb.org/es/mici/mici,1752.html> (Spanish).