# IADB-CO-T1632

Civico - Neighborhood Stores: Resilience Through Digitization



## Civico - Neighborhood Stores: Resilience Through Digitization

### **Quick Facts**

Countries	Colombia
Financial Institutions	Inter-American Development Bank (IADB)
Status	Closed
Bank Risk Rating	C
Voting Date	2021-07-08
Borrower	CÍVICO DIGITAL S.A.S
Sectors	Industry and Trade, Technical Cooperation
Investment Type(s)	Grant
Investment Amount (USD)	\$ 0.53 million
Grant Amount (USD)	\$ 0.53 million
Project Cost (USD)	\$ 1.06 million



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### **Project Description**

According to the IADB, the projecto consists of: "To digitally and financially include small stores and help them transform their business by enabling online presence, digital payments, ecommerce tools and other digital solutions".



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## **Investment Description**

• Inter-American Development Bank (IADB)

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#### **Contact Information**

\*\*Project contacts not available at the time of disclosure. \*\*

#### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IDB Invest)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).