Early Warning System

## IADB-CO-L1259

Digital Transformation for the Integral Old Age Protection System of Colpensiones in Colombia.



#### **Quick Facts**

American Development Bank (IADB)
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#### **Project Description**

Strengthen the economic protection services for the elderly offered by Colpensiones, through improvements in service design, technological investments and management improvements.



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#### **Investment Description**

• Inter-American Development Bank (IADB)

#### **Contact Information**

#### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).



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#### **Bank Documents**

• PP CO-L1259 Aprobado PUB [Original Source]