# IADB-BO-T1294

Improvement Plan for the quality of Water and Sanitation service operators



## Improvement Plan for the quality of Water and Sanitation service operators

### **Quick Facts**

Countries	Bolivia
Financial Institutions	Inter-American Development Bank (IADB)
Status	Proposed
Bank Risk Rating	U
Investment Type(s)	Advisory Services
Investment Amount (USD)	\$ 0.30 million



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### **Project Description**

The objective of the TC is to support the definition of an action plan for water and sanitation operators nationwide to identify quick-impact measures necessary to improve the quality of service required by these operators.



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### **Investment Description**

• Inter-American Development Bank (IADB)



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#### **Contact Information**

#### ACCOUNTABILITY MECHANISM OF IADB

The Independent Consultation and Investigation Mechanism (MICI) is the independent complaint mechanism and fact-finding body for people who have been or are likely to be adversely affected by an Inter-American Development Bank (IDB) or Inter-American Investment Corporation (IIC)-funded project. If you submit a complaint to MICI, they may assist you in addressing the problems you raised through a dispute-resolution process with those implementing the project and/or through an investigation to assess whether the IDB or IIC is following its own policies for preventing or mitigating harm to people or the environment. You can submit a complaint by sending an email to MICI@iadb.org. You can learn more about the MICI and how to file a complaint at http://www.iadb.org/en/mici/mici,1752.html (in English) or http://www.iadb.org/es/mici/mici,1752.html (Spanish).